

Complete Cleaning & Building Maintenance Services



**BUILDING
RELATIONSHIPS
SINCE 1924**

Superior quality, reliability and value are the hallmarks of every successful business, and why SMG is a leading provider of facilities maintenance services in the Tri-State Area. We show our commitment to our customers by putting as much effort into our job as you put into yours. We build on your success and instill a sense of pride the moment you walk in the door!

Our CIMS certifications offer assurance that our management systems and processes have been assessed by an independent third-party, to meet or exceed the industry's preeminent standard and best-practices.

And we will continue to advance and innovate to provide you with the best service possible.



EXPERT CLEANING SERVICES

When your business goals are to outperform and outshine the competition, first impressions are everything! Immaculate offices and facilities can tell your story in an instant and are a positive representation of your business philosophy. SMG serves corporate headquarters, multi-tenant office complexes, manufacturing and industrial operations, educational, financial, high-tech and biomedical facilities, as well as retail and entertainment venues.

- > Contract Cleaning Services
- > Porter and Matron Services
- > Certified Green Cleaning Program
- > Expert floor care including full-step processes, and SaniGLAZE Tile & Grout Restoration
- > Interior and exterior window cleaning
- > Specialists in Zone Cleaning, Team Cleaning and Day Cleaning

SMG Professional Certifications and Associations



SMG ADVANTAGES

Proper building maintenance is paramount to running your business and SMG provides “top to bottom” services. The entire SMG team works together to serve you — from our conscientious and thorough staff, to supervisors, managers, senior executives and owners. Our mission is to provide the highest levels of customer satisfaction, service and value.

- > Hands-on ownership and proactive management team
- > In-house employee hiring and extensive safety, training and incentive programs
- > 24 hour emergency crews and 24 hour live dispatch



> Advanced inspections and tracking with the SMG Facility Maintenance Software (FMS)

- > Quality assurance inspections
- > Job scheduling
- > Immediate communication
- > Performance reports
- > Time tracking
- > Trend tracking
- > Mobile access
- > Client surveys
- > Instant client accessibility
- > Document management
- > Asset / supply management





Providing superior value by:

- Keeping your facility clean, productive and safe.
- Helping in your ongoing efforts to control facility maintenance costs.
- Providing the optimum environment for your enterprise, enhancing efficiency and competitiveness.

SMG is a trusted and reliable provider of a full range of services to all major business sectors and industries. Since 1924 we have been constantly elevating the level of service and support we offer. A key SMG advantage is that we respect your business, and the integrity of your work environment. We have distilled our decades of experience into comprehensive, cost-effective, and efficient processes that provide our clients with consistently high-quality results day after day.

Our certification to the ISSA Cleaning Industry Management Standard (CIMS) and CIMS-Green Building (CIMS-GB) criteria provides a variety of benefits to our customers. Consider how we can add value through management best-practices, exemplary service, and a commitment to sustainability.



CIMS offers assurance that our management systems and processes have been assessed by an independent third-party and are in compliance with the industry's preeminent standard and best-practices. **CIMS** enables us to cut costs associated with poor efficiency and service and allows us to pass along service improvements and savings to our customers.



CIMS-GB certification illustrates our commitment to providing green and sustainable cleaning service. **CIMS-GB** enables us to assist customers in achieving points for the U.S. Green Building Council's LEED for Existing Buildings: Operations & Maintenance (LEED-EBOM) Green Building Rating System.

SPECIALIZED SERVICES

SMG offers a number of specialized services to protect your enterprise, employees, and business investments.

- After disaster / emergency cleanup services
- Construction cleanup / move-in prep
- Special event preparation
- Food sanitation services
- Uniformed security personnel
- 24-Hour security call center
- Parking lot security / attendant
- Handyman services
- HVAC systems and duct cleaning
- Acoustical ceiling tile maintenance
- Interior office painting
- Pest control services
- Pressure washing; canopy and awning cleaning
- Snow plowing / parking lot maintenance
- Rooftop snow removal and drain cleaning
- Fire extinguisher inspections
- Escalator and elevator cleaning
- Indoor air quality testing

Contact SMG to schedule a FREE demonstration!

Tile & grout so clean it looks new! The SaniGLAZE™ Tile and Grout Restoration process saves you time and money. The unique bonding process eliminates the need to frequently contract a tile and grout cleaning company, is less expensive than complete re-grouting or replacement, and can be completed with minimal downtime.

